



Disability Standard 2009

Developed by Employers' Forum on Disability (EFD), the Disability Standard is the only management tool for employers, which accurately measures your performance on disability.

If you are committed to employing people on the basis of their ability, opening up new markets, improving the quality of customer care and minimising legal and reputational risk, you should take part in the Disability Standard 2009.

Organisations are asked to rate themselves against a number of statements and provide supporting evidence across all areas of the business including:

- employment and recruitment.
- customer services and e-commerce.
- occupational health and health & safety.
- premises and the built environment.
- IT systems.
- accessibility of goods and services.
- outsourcing and procurement.
- corporate responsibility and brand reputation.

Submissions are analysed by disability experts and results are presented in individual diagnostic reports and collated for the overall benchmark.

“EFD’s feedback from the Disability Standard enabled us to focus on key areas of our disability programme and I would recommend participation to all organisations that are serious about getting disability right.”

Tim Taylor, Manager group equality and diversity, Lloyds TSB.

Benefits

There are three main benefits to participating in the Disability Standard:

- A comprehensive diagnostic report on disability within your organisation, containing details of actions you can take to improve future performance.
- Best practice awards that celebrate your organisation’s commitment to disability confidence.
- Disability Standard 2009 benchmark that ranks your performance against all participants and by sector.

For public sector organisations the Disability Standard covers the Disability Equality Duty and Disability Equality Schemes.

What does the price include?

- Access to the Disability Standard online assessment tool.
- Access to a directory of best practice guidance.

- A place at a pre-completion workshop.
- A diagnostic report on your organisation's performance.
- A tailored debrief session (on request).
- A place at the 'Building disability confidence' event.
- A copy of the Disability Standard 2009 Benchmark Report.
- Entry into the Disability Standard 2009 Awards.
- A place at the Disability Standard 2009 Awards ceremony.
- Telephone and email support from the Disability Standard team.
- One year of membership for non-members (excluding organisations with less than 500 employees).

"We are pleased with the results as they highlighted many areas of good practice which we can be proud of. More importantly we've been able to identify areas where we can develop on disability issues for the benefit of our staff and the community we serve."

Eve Rook, Diversity manager, Northamptonshire police

Timescale

- Participants have 8 weeks from the beginning of March 2009 to compile evidence and submit online.
- Individual diagnostic reports and tailored debriefs are available from July 2009.
- Participants attend the 'Building disability confidence' event in the autumn and receive the Benchmark Report.
- The Awards ceremony is held in November 2009 to celebrate high performance and best practice achievement.

For more information on the Disability Standard please contact the team:

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About us

Employers' Forum on Disability (EFD) is the world's leading employers' organisation focused on disability as it affects business. Our mission is to enable companies to become disability confident by making it easier to recruit and retain disabled employees and to serve disabled customers. The Disability Standard was researched and developed in partnership with EFD's leading members and distinguished disabled associates.

www.efd.org.uk

